



e▶gageli

Engageli Platform Setup

Version 1.0



Table of Contents

Table of Contents	2
Mac setup instructions	3
Audio/Video setup	3
Screen share setup	3
Windows setup instructions	4
Audio/Video setup	4



Mac setup instructions

Audio/Video setup

- Ensure that you're using a supported browser ([Chrome](#) or [Edge](#))
- Log in to Canvas
- Visit the course site. Click on the class link to access the class in Engageli
- Click "Allow" for both microphone and video from the browser pop up
- If you don't see the pop-up, refresh the page. If you still don't see it:
 - Click on the lock on the left side of the URL address bar
 - Ensure that the Camera and Microphone are both set to allow access
 - Refresh the web page to apply the changes
- If the video icon on the right of the URL bar still shows a red X over it, or you're still seeing permission denied, you need to adjust Chrome's system permissions
 - Click on the Apple logo in the top left of the screen
 - Click System Preferences
 - Click Security & Privacy
 - Click the Lock icon in the bottom left of that window, this will prompt you for your password
 - Enter the password to unlock
 - Select the "Microphone" option from the menu on the left
 - If unchecked, check the box next to Google
 - Select "Later" if you checked the box
 - Select the "Camera" option from the menu on the left
 - If unchecked, check the box next to Google
 - Click "Quit & Reopen" to apply the changes

Screen share setup

- Click the Apple logo in the top left corner of their screen
- Click on "Security & Privacy"
- Click the Lock icon in the bottom left of that window, this will prompt you for a password
- Enter your password to unlock
- Find the "Screen Recording" option on the left in the Privacy tab of the menu
- If Google Chrome is already checked, uncheck and recheck the box
- If Google Chrome is not already checked, check the box
- Note: You must close and reopen Google Chrome for the changes to apply



Windows setup instructions

Audio/Video setup

- Ensure that you're using a supported browser ([Chrome](#) or [Edge](#))
- Log in to Canvas
- Visit the course site, click on the class link to access the class in Engageli
- Click allow for both microphone and video from the browser pop up
- If you don't see the pop-up, refresh the page. If you still don't see it:
 - Click on the lock on the left side of the URL address bar
 - Ensure that the Camera and Microphone are both set to allow
 - Refresh the page to apply the changes
- If you're still seeing a "Permission denied" message, your Chrome/Windows privacy settings must be adjusted
- Navigate to the search bar and type "settings"
- Select the Settings option
- Select Privacy
- Select Microphone on the left sidebar
- Flip the switch to allow apps to access your microphone
- Select Camera on the left sidebar
- Flip the switch to allow apps to access your camera